

# call for help



How to get help with common household problems

# Help is just a telephone call away

## If your electricity goes off...



North Wales

Call **SP Energy Networks**

**0845 272 2424**



South & West Wales

Call

**0800 052 0400**

## Concerned about keeping warm?



For advice on paying energy bills and keeping energy costs down

Call the **Home Heat Helpline**

**0800 33 66 99**



## If you smell gas...



Don't switch on lights or other appliances. Open windows

Call **National Gas Emergency Service**

**0800 111 999**



## Worried about flooding?



For advice on what to do if flooding occurs, or to receive our free Flood Warnings Direct service

Call **Floodline**

**0845 988 1188**

or **Typetalk**

**0845 602 6340**



## If your water goes off...



Call **Dŵr Cymru Welsh Water**

**0800 052 0130**

Difficulty paying your water bill?

Call

**0800 052 0145**

**Minicom**

**0800 052 4125**



## For general information



Age Cymru works with Age UK to provide advice and information.

Call

**0800 169 65 65**

